

- That the bidder has strong quality assurance procedures in place which align with industry standards and ensure quality of products it is delivering.

The overall weighting for all the quality questions is 70%. 30% is attributed to cost.

Part 1 – Generic Questions

Weighting – 20%

The following questions should be answered at an organisational level.

Questions		Weighting
Section 1 – Social Value		10%
1.1	Diversity and Inclusion The NAO is committed to promoting and championing a culture of diversity, fairness and equality for all service users, members of the public, employees and potential employees. Please explain, with examples where appropriate, how you would demonstrate your firm’s own understanding of and commitment to these principles in your approach to diversity and inclusion. A copy of our D&I strategy is provided for your information in the specification document and Document X - Corporate Policies. Bidders are permitted to provide copies of relevant policies or links to websites where appropriate.	7.5%